Your FAFSA will process for 3-5 days and results will be sent to the schools you selected. Once received, SCC will mail you a letter and necessary forms. If you need help completing the forms or resolving issues with your FAFSA, contact the Financial Aid Office at the campus you attend.

Once the Financial Aid Office receives all required forms, allow 3-5 business days for processing and awarding.

The Financial Aid Office will e-mail your award letter notification. You will then be able to access your award letter by logging in to Hawknet. Select WebAdvisor for Students, then Financial Aid Information and finally Financial Aid Award Letter.

Allow 3-5 business days for your loan documents to process and for your funds to appear in your Account Summary by Term*. All required steps of the Student Loan Request Process must be completed before this can occur.

At the beginning of each term, the Financial Aid Director will send an e-mail with the schedule for the disbursement of financial aid balance checks. Once all charges have been applied, any remaining balance will be mailed to you in the form of a check.

*Log in to your Hawknet account at www.scciowa.edu. Click on WebAdvisor for Students, then Financial Information, and finally Account Summary by Term. Note: Billing summary is by term. Federal student aid cannot be moved from one term to another.

Have questions? Need help? Give us a call!
West Burlington - 319-208-5014 / Keokuk - 319-313-1922
Understanding Your Award Letter
When you review your award letter on Hawknet, it may look something like this:

### Award Total | Fall | Spring
--- | --- | ---
Federal Pell Grant | $5,200.00 | $2,640.00 | $2,640.00
Subsidized Loan | $2,000.00 | $1,500.00 | $1,500.00
Work Study | $2,000.00 | $1,000.00 | $1,000.00
Additional Unsub I | $5,800.00 | $2,900.00 | $2,900.00
Award Total | $16,080.00 | $8,040.00 | $8,040.00

### What is Pell Grant?
A Pell Grant is a federal grant for students with financial need. The amount of Pell Grant that appears on your award letter is based on full-time enrollment (12 credit hours or more). If you will be a part-time student at SCC, please contact the Financial Aid Office for your prorated Pell Grant amount. Pell Grant funds will automatically be applied to your account. No further action is needed from you.

### What is Work Study?
Work study is a need-based program that provides part-time employment while you are enrolled in school. Your award letter indicates the amount of money that you may be able to earn through on-campus employment. Eligibility is not a guarantee of employment and you must be enrolled in at least 6 credit hours to participate. Eligible students will need to apply for a position and, if hired, will fill out timecards and receive paychecks.

### What is a Subsidized Loan?*
The subsidized loan is based on financial need and the federal government pays the interest that accrues on this loan while you are in school. Borrowers are not required to make payments while enrolled in school at least half time (6 credit hours) and will have a six-month grace period after graduating, leaving school, or dropping below half-time enrollment before going into repayment. You must be enrolled in at least 6 credit hours to borrow a student loan.

### What is an Unsubsidized Loan?*
The unsubsidized loan is a student loan for which you are responsible to pay the interest that accrues while you are in school. Borrowers are not required to make payments while enrolled in school at least half time (6 credit hours) and will have a six-month grace period after graduating, leaving school, or dropping below half-time enrollment before going into repayment. You must be enrolled in at least 6 credit hours to borrow a student loan.

*Student loans are optional; you may borrow less than the amounts that appear on your award letter. The loan amounts that appear on your award letter are not automatically disbursed to you. You must follow the Student Loan Request Process detailed in your award letter to finalize your student loans.

### Frequently Asked Questions

**Does SCC offer tuition payment plans?**
Southeastern offers a NELNET/FACTS Tuition Management Plan. If you are interested in the payment plan, you may access NELNET/FACTS information through the Financial Information section of WebAdvisor for Students.

**How do I use my financial aid in the bookstore?**
Any excess funds that appear in your Account Summary by Term may be used for educational expenses in the campus bookstore. You simply need present a copy of your course schedule at the bookstore, or you may order your books online at www.blackhawkbookstore.com. The bookstore staff will have access to your financial account.

**What happens if I withdraw from or fail a class?**
If you must withdraw from a class, please contact the Financial Aid Office. Withdrawals can have a negative impact on your financial aid eligibility. To be eligible for financial aid, you must maintain a cumulative GPA of 2.0 or higher and a cumulative completion rate of 67% or higher. The Financial Aid Office will send you a letter at the end of the term if you are in danger of losing your eligibility for financial aid.

**What if I have trouble repaying my student loans?**
If you have trouble repaying your student loans, please call the Financial Aid Office. We can help you contact your federal student loan servicer to discuss your options.